Franke Little Butler

Spare Parts & Warranty

Limited Warranty

Congratulations on the purchase of a Franke product. Franke is one of the world’s largest manufacturers of kitchen systems. Our products are manufactured using the highest degree of technology quality and design. As a result we are proud to offer the following warranty:

Franke Inc. Kitchen Systems Division, warrants the quality of its water dispensing systems to be free from manufacturing defects for a period of five years from the date of purchase. This warranty applies only to the original owner, providing the product has been installed in accordance with our installation instructions, used as recommended and in a normal residential application. In the event of a warranty claim, the owner will be required to provide proof of purchase. This warranty covers all components necessary to restore the product to good working condition. Franke reserves the right to inspect the installation prior to the replacement of the product or component part.

This warranty does not cover misuse or abuse, accidental damage, scuffs or scratches, abnormal usage, negligence or damage caused by improper installation or clearing. Normal wear of parts is excluded from warranty. Damage caused by improper installation or cleaning (normal wear of parts is excluded from warranty). Damage caused by impurities or acts beyond our control are not covered. Any product or part which has been repaired or altered in any manner outside of Franke’s factory, unless previously authorized in writing by Franke, will void warranty. Any replacement excluded transportation and any labor re-installation costs. This warranty does not allow recovery of incidental or consequential damages such as loss of use, delay, property damage or other consequential damage, and Franke accepts no liability for such damages.

This warranty is limited to the above condition and to the warranty period specified herein and is exclusive. Franke DISCLAIMS all other warranties, expressed or implied, including the IMPLIED WARRANTIES OF MERCHANTABILITY AND/OR FITNESS FOR A PARTICULAR PURPOSE. This warranty gives you specific legal rights which may vary from state to state.

What you must do: The purchaser should promptly complete the product registration card and mail directly to Franke Little Butler, 3050 Campus Dr, Suite 500, Hatfield, PA 19440 USA. Please register this product by completing the registration card enclosed or online at www.frankeksd.com/franke-little-butler/

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Franke Little Butler
Installation and User Guide
Hot and Cold Water Dispensing System
Model Series LB2000

Please register this product
You can register your Franke Little Butler in the following ways:

• Complete the registration card enclosed or online at www.frankeksd.com/franke-little-butler/
• Email: fks.filter@franke.com
• Phone: +1 215 822 6590
• Fax: +1 215 822 5873

For out-of-warranty maintenance and repairs, other than routine cartridge changes, we recommend you employ a Registered Plumber. Before ordering spare parts, determine the correct reference number from the exploded diagram. Quote this number, and where appropriate, the color of your faucet.
Overview of the System Concept
For safety reasons, this hot water dispensing system features a “non pressurized” heating tank. This means that the incoming water is first routed through the valve in the dispersing head, where line pressure feeding the system terminates. When the valve is activated, water is directed down to feed the inlet at the top of the heater tank, displacing heated water up through the spout. When the valve is off, the tank is open to atmosphere (via the spout), making it impossible for the tank to be subjected to stress from an overheating condition.

Preparing for the Installation
As with any sink related device, it is much easier to mount the dispersing head of this system onto the sink before the sink is mounted into the counter top. A mounting hole of 1 3/8 diameter (standard sink ledge drilling) is required. It is always recommended to take the components and locate their optimum positions before starting the installation. This particularly applies to the heating tank as it must be positioned for the connections to the dispersing head, while at the same time avoiding other mechanics under the sink. Unlike most plumbing products, a hot water dispenser includes an electrical system. The heating tank is furnished with a grounded power cord and plug. A grounded non-switchable outlet for this appliance must be provided beneath the sink.

IMPORTANT: Do not plug in the unit until all water connections have been made and the tank is filled completely.

Making the Supply Provision
Provide a branch cold water connection for a 1/2” supply tube. This should be connected with a conventional tee and the shut-off valve provided. Flush the pipework before installing.

Mounting the Dispensing Head
The copper tubes are coiled for packing and must be carefully straightened before installation. Position the base ring (if supplied) and O ring and feed the tubes and shank through the hole in the sink ledge or counter. Assemble the clamp plate, lock washer and backnut (hexagon for the top for thin sinks) finger tight. Turn the dispersing head and the spout until the handles and spout are in the required position for use and fully tighten the backnut, this will lock the spout in position.

Overview of Installation
There are three main components to the system, the dispersing head, the filter and the heating tank. The Dispensing head comes with three 1/4” copper tubes and one “Norprene” tube. The two shorter (1/2”) copper tubes are connected to the incoming water supply via the filter. The supply to the cold side may be diverted through a chiller before the dispersing head if required. The longer (1/4”) copper tube is connected to the inlet of the tank. The “Norprene” tube is connected to the outlet of the tank using the hose connector.

Position the tubes neatly to avoid side strain and the possibility of the tank being subjected to stress from an overheating condition.

Fill the System - DO NOT PLUG IN YET
1 Make sure to remove any protective packing from around the cartridge and feed the tubes and shank through the hole in the sink ledge or counter. Assemble the clamp plate, lock washer and backnut (hexagon for the top for thin sinks) and check carefully for leaks. The system should now be ready for use.
2 Assemble the clamp plate and check carefully for leaks. The system should now be ready for use.

Fill the System
1 Turn the control knob counter-clockwise to lower temperature. If lowering of the thermostat setting does not stop the boiling, check if supply tube is kinked.
2 Position a suitable receptacle to catch residual water and place end into receptacle.
3 Unplug the electrical supply.
4 Operate the thermostat control to “off” and unplug the electrical supply.
5 Position cap back onto its retaining bracket and allow water and then rinse well. Place to one side.
6 Reconnect the supply tube to the shut off valve and reconnect the filtered water tube to the filter cap.
7 Disconnect the supply tube from the shut off valve and place end into receptacle.
8 Disconnect the supply tube from the shut off valve and place end into receptacle.
9 Position a suitable receptacle underneath the heating tank. Remove the drain plug from the underside and allow the heating tank to drain.
10 Operate both levers to drain water from the faucet.
11 Replace drain plug into bottom of heating tank, reconnect the supply tube to the shut off valve and reconnect the filtered water tube to the filter cap.
12 Fit Cap and Housing back together and turn a quarter turn in the opposite direction of the arrow shown to lock.
13 When the risk of freezing subsides and you wish to use the system again, open the mains supply to the filter. Run the filtered water for 2 minutes to flush the system and check carefully for leaks. The system should now be ready for use.

Troubleshooting
Should your dispenser not work correctly, check the list below before calling for service. The following things are not covered by the warranty.

<table>
<thead>
<tr>
<th>Problem</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Water is not hot</td>
<td>Check if electrical supply to heating tank is plugged in. Turn temperature control knob clockwise as far as possible. Test the temperature again after three minutes. Check if fuse is blown or circuit breaker is open.</td>
</tr>
<tr>
<td>Hot water continuously drips or sputters from spout</td>
<td>For safety reasons this Faucet may drip or sputter after use. Use a warm soapy cloth to clean. This venting prevents a build-up of pressure in the heating tank. If this becomes excessive, turn the control knob counter-clockwise to lower temperature. Check the tubes connecting the faucet to the storage tank are not kinked. Check the condition of the filter and clean or replace if necessary.</td>
</tr>
<tr>
<td>Water does not flow</td>
<td>Check if shut-off valve is open. Check if supply tube is kinked. Check the condition of the filter and clean or replace if necessary.</td>
</tr>
<tr>
<td>Water boils or vapor appears</td>
<td>Lower temperature setting. If lowering of the thermostat setting does not stop the boiling, unplug the power supply cord and contact an authorized service office.</td>
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</tbody>
</table>

Filter renewal
It is recommended that the filter cartridge is changed at six-monthly intervals.